

Service Charge Feedback Results Appendix 1

In total 368 forms have been returned from 1200 properties, included in this 13 forms were returned from the 39 properties on the transitional allowance.

Percentages of total responses

Statement	Strongly Agree/Agree	Disagree/Strongly Disagree
1. I accept the need to introduce a new Sheltered Housing Charge to protect the sheltered warden and alarm service	86.5%	13.5%
2. It represents good value for money to help ensure my independence and health and safety	86.2%	13.8%

Percentages of responses from the 39 properties on the Transitional Allowance (these figures are included in the totals above).

Statement	Strongly Agree/Agree	Disagree/Strongly Disagree
1. I accept the need to introduce a new Sheltered Housing Charge to protect the sheltered warden and alarm service	38.5%	61.5%
2. It represents good value for money to help ensure my independence and health and safety	38.5%	61.5%